BANC OF
CALIFORNIA

First-time Login to Business Online Guide

How Do I Log In to Business Online?

To login, a company ID number, user ID and password are needed.

01   **Legacy PWB Bank Clients** will use the same company ID, user ID, and password previously used for logging in at www.pacwest.com.

02   **Legacy BOC Clients** will be provided with their new company ID number and temporary password rule by the Banc via email. They will use their current User ID (must be four characters or more.)

First-Time Login.

At www.bancofcal.com, select Online Banking, then Business Online Login.

Sign in to Business Online

Company ID: 1234567

User ID: DemoUser

Continue

Need Help?
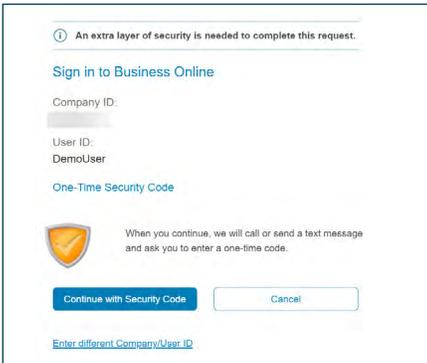Contact us at 855-351-BANC (2262).

Privacy Policy

Visit Banc of California website

01   Type in your seven-digit company ID number and user ID. Click **Continue**.

For Banc of California users logging in for the first time, your new company ID number was sent via email. You will use the same user ID as you did on the old system.

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(cont'd) **First-Time Login.**

02   You will be prompted for a one-time security code. Click **Continue with Security Code**.
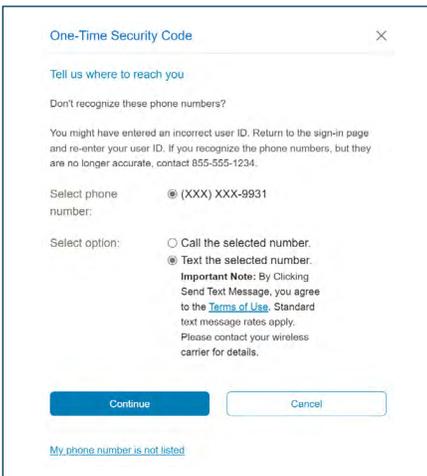
03   Select your phone number and if you'd like to receive the security code via a call or text. Text is only an option if the phone number registered is labeled as a mobile device.
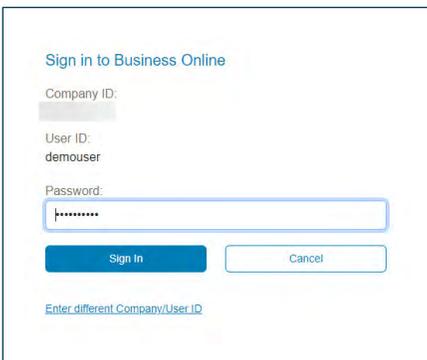

NOTE: If you see **multiple** phone numbers listed that you do not recognize, you've likely mistyped letters or numbers in one of the ID fields. Please return to the login page, confirm that you are entering the correct credentials and try again.
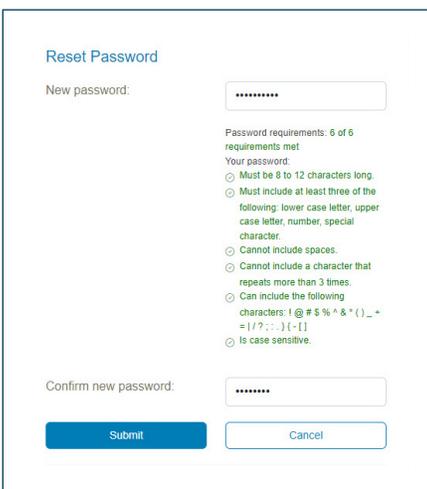
(Cont'd on next page)

(cont'd) **First-Time Login.**
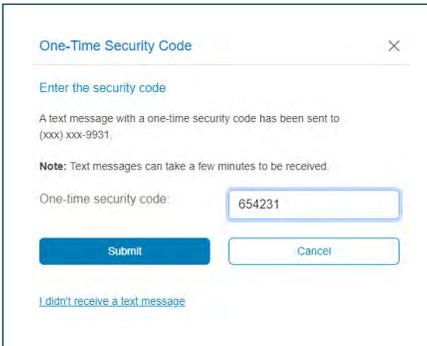
04 Once you receive the code, enter it and click **Submit**.

05 Enter your case sensitive temporary password and click **Sign In**. For Banc of California users logging in for the first time your temporary password was sent via email.
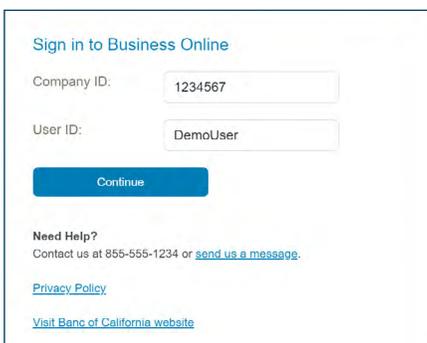
06 Next, you will reset your temporary password and create your new password. Please create a new password that fulfills the requirements listed on the screen. Each requirement will turn green and show a checkmark if your new password meets it. Once all requirements are met, confirm your new password and click **Submit** to finish logging in.

First-Time Login with Token.

01 To begin, download the **RSA SecurID Software Token** app from the Apple App Store or Google Play store. Once downloaded, allow the app to **access your camera.** Then, return to the Online Banking or Business page and enter your **company ID number** and **user ID** to start signing in.

*Note: Secure Browser and the BOC token app have been retired and you can delete them.*

02 Type in your seven-digit company ID number and user ID. Click **Continue**.

Follow steps listed above to set your temporary password. If your access requires a soft token, you will be prompted with the steps below.
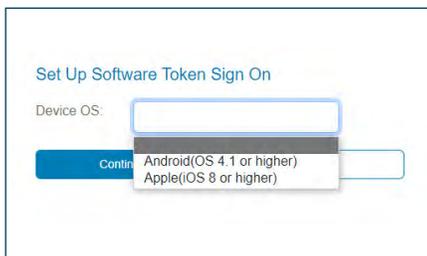
**03** Next, select the Device OS drop-down to choose your mobile operating system.

*Note: The **RSA SecurID Software Token app** is supported on the following mobile platforms: Android OS Version 4.1 and newer and iOS (Apple) version 8 and newer. Blackberry OS and Windows Phone are not supported.*
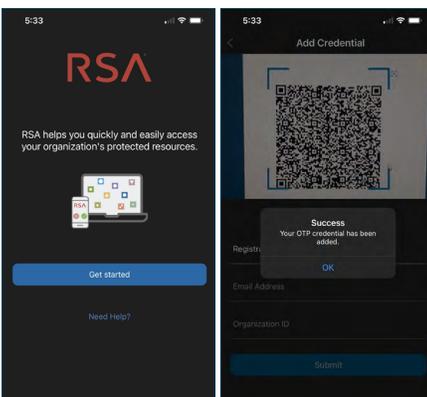
04 Once you've downloaded the RSA SecurID Software Token App, use it to scan the **QR code** that appears on screen. If the QR code is not scanned within the RSA app, it will not recognize or add your credential.

05 On your mobile device, open the **RSA SecurID Software Token app** and tap **Get Started**. You will be shown the **Add Credential** menu. Provided the app has been given access to your mobile device's camera, the QR code displayed on Online Banking will be captured and your OTP credential will be added. Click **Continue** on Online Banking.

(cont'd) First-Time Login with Token.
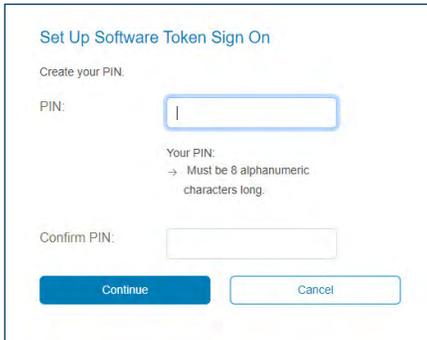
06   Create your PIN. Your PIN must be eight alphanumeric characters long. Click **Continue**.

07   Once you create a PIN, you can sign in to Business Online by entering your passcode. Your passcode is the 8-character PIN you created, plus the 8-digit token code currently displaying on the RSA app. Your passcode should be 16 characters in total. Enter the passcode and click **Continue** to log in.